

CORPORATE PARENTING BOARD

22nd JANUARY 2009

GLENEAGLES RESOURCE CENTRE

**MIKE CARR - EXECUTIVE MEMBER FOR CHILDREN
FAMILIES & LEARNING**

**GILL ROLLINGS – EXECUTIVE DIRECTOR OF
CHILDREN, FAMILIES AND LEARNING**

PURPOSE OF THE REPORT

1. The purpose of this report is to inform the Corporate Parenting Board of the Ofsted Annual Report and the recognition of Gleneagles Resource Centre as being an 'outstanding' provider of residential care.

BACKGROUND

2. Gleneagles Resource Centre for Children with Disabilities is registered with Ofsted and provides short breaks for families who have children with moderate to severe disabilities, in order to relieve family stress.
3. Based in the Saltersgill area of Middlesbrough, the centre includes a light and sound room, specialist bathing facilities, computers and games, eight themed bedrooms and an extensive garden with play equipment.
4. Gleneagles works closely with schools, nurses and other professionals, to achieve high standards of care and support for children.

OUTSTANDING STATUS

5. As part of its regulatory responsibilities, Ofsted carries out annual unannounced inspections of Gleneagles. The Service is proud to announce that the Executive Director in Middlesbrough, Gill Rollings, has just received a letter from Her Majesty's Chief Inspector, Christine Gilbert (Appendix 1). This letter included a certificate as well as her congratulations, regarding Gleneagles' achievement in receiving '**Outstanding**' status, for its very high standard of practice. This is the second consecutive year that Gleneagles has received this prestigious recognition. This achievement is a result of the hard work of the staff and their commitment to close partnership working with children and their families, as well as other agencies.

SUPPORTING LOCAL FAMILIES

6. Gleneagles other achievements include:
 - Providing a service to over 80 of the most disabled children and young people in Middlesbrough.
 - Being able to provide emergency support to families in crisis.
 - Being able to support children in their own homes and in community facilities.
 - Providing a play scheme and activity groups and clubs.
 - Providing family fun nights and seasonal events open to any family who has a child with a disability in Middlesbrough.
 - Contributing to the provision of newsletters and information events.
 - Having excellent Regulation 33 reports written by Managers from other parts of the service who undertake monthly visits.
 - Having consistently positive feedback from children/young people and their families.
 - Having a thorough re-furbishment programme which has meant the Centre achieves a high standard, with additional work planned for 2009–10.
 - Having an experienced, well-trained and stable staff team.
 - Playing a full role in planning how children with disabilities in Middlesbrough will be supported, and contributing to the expansion of short break support in line with the Governments 'Aiming High' initiative.
7. The Joint Area Review Report published in December 2008 also commented favourably on the support provided by Gleneagles:

“Short break provision is good and opportunities are well received by families. Respite provision is sufficient and there are some excellent facilities, for example at the Gleneagles Centre”

OPTION APPRAISAL/RISK ASSESSMENT

8. Not applicable to this report.

FINANCIAL, LEGAL AND WARD IMPLICATIONS

9. There are no specific financial or legal implications arising from this report. This report will be of interest to all Members in their capacity as Corporate Parents.

RECOMMENDATION

10. It is recommended that the Corporate Parenting Board advises the Executive to note the information relating to Gleneagles Resource Centre.

REASON

11. It is important that elected Members are aware of the excellent short break services provided to children with disabilities in Middlesbrough.

BACKGROUND PAPERS

The following background papers were used in the preparation of this report:

- Letter from Christine Gilbert, Her Majesty's Chief Inspector (Nov 2008)

Author: Jenny Dalby, Children with Disabilities Team Manager
Tel: 01642 354161

Address: Children with Disabilities Team, Aurora Court, Barton Road, Riverside Park, Middlesbrough TS2 1RY

Website: <http://www.middlesbrough.gov.uk>

Alexandra House
33 Kingsway
London WC2B 6SE

T 08456 40 40 40
enquiries@ofsted.gov.uk
www.ofsted.gov.uk

41



November 2008

Ms Gill Rollings
Gleneagles Resource Centre
Middlesbrough Borough Council
PO Box 69
Middlesbrough
TS1 1EL

Christine Gilbert
Her Majesty's Chief
Inspector

Dear Ms Rollings

Outstanding Children's Home 2007 | 2008

One of my most enjoyable annual duties as Her Majesty's Chief Inspector is to publish a list of providers that were judged to be outstanding when they were inspected. Please accept my warmest congratulations on achieving this very high standard of practice.

I do not underestimate the sheer amount of hard work, determination and collaboration it takes to achieve outstanding provider status.

The full list of outstanding providers was published on the Ofsted website on 19 November when my Annual Report was published.

To help you share and promote your success, I enclose a certificate in recognition of your outstanding achievement, as well as a CD-ROM with the official Ofsted 'outstanding' logo for use on your stationery and other publicity materials.

Ofsted's communications team will be in touch shortly to invite you to a special event where we will mark your achievements, along with other outstanding providers in your region. I do hope you will be able to attend and look forward to being able to meet you in person.

Please accept my sincerest congratulations once again and my thanks for all you are doing to raise standards across the sector and, in doing so, improve lives.

Yours sincerely

Christine Gilbert
Her Majesty's Chief Inspector

